

The Southern African Development Community Accreditation Service (SADCAS), a subsidiary institution of the Southern African Development Community (SADC) is a multi-economy accreditation body established in terms of Article 15 B of the Technical Barriers to Trade (TBT) Annex to the SADC Protocol on Trade. It is a non-profit limited company incorporated under the Botswana Companies Act Ch. 42.01.

SADCAS objective is to provide accreditation services to calibration and testing laboratories, certification bodies (management systems /product/ personnel) and inspection bodies operating in those SADC Member States who do not have national accreditation bodies. The accreditation services are aimed at supporting regional and international trade, enhancing the protection of consumers and the environment and improving the competitiveness of SADC products and services.

SADCAS is committed to providing credible and cost-effective value-adding accreditation services.

In order to meet its objectives and commitments, SADCAS:

- Implements a quality management system in compliance with the requirements of ISO/IEC 17011 and of AFRAC, SADCA, ILAC and IAF for the purpose of Mutual Recognition Arrangements (MRA)/ Multilateral Arrangement (MLA). The system is appropriate to the type, range and volume of work performed.
- Shall ensure availability of competent staff, assessors and technical experts for confidence in accredited services.
- Uphold the following core values in service delivery:
 - Impartiality;
 - Transparency;
 - Non-discrimination;
 - Integrity;
 - Innovation; and
 - Diversity.
- Periodically reviews its management system for continual improvement.

Since quality is everyone's responsibility, SADCAS Top Management shall ensure that this policy is communicated, understood, implemented and maintained at all levels of the organization and by all concerned.

Signed:



Maureen P Mutasa
Chief Executive Officer

Date: 2018-09-06