

## SADCAS HOLDS ASSESSOR REFRESHER AND ASSESSMENT TECHNIQUES TRAINING COURSES

SADCAS successfully held refresher and assessment techniques training courses for its trainee assessors who were trained between 2015 and 2017 under the auspices of SADC EU EDF 10 REIS Project but had either not yet been mentored or required further mentoring.

The refresher and assessment techniques training courses were held at the Aviator Hotel in Johannesburg, South Africa from 25 to 29 November 2019 according to the following key accreditation standards:

- 25 November 2019: ISO/IEC 17021-1:2015 Refresher course and assessment techniques training course;
- 26 November 2019: ISO 15189:2012 Refresher course and assessment techniques training course;
- 27 November 2019: ISO/IEC 17020:2012 Refresher course and assessment techniques training course; and
- 28 to 29 November 2019: ISO/IEC 17025:2017 Refresher and assessment techniques training course. The training courses were also provided an opportunity for the retraining of registered assessors who had not yet been trained on the revised ISO/IEC 17025 published in November 2017.

A total of 26 trainee assessors from 9 SADC Member States (Angola, Botswana, Democratic Republic of Congo, Eswatini, Madagascar, Malawi, Mozambique, Namibia, and Zimbabwe) attended the refresher and assessment techniques training courses which were held in English with simultaneous translation to French and Portuguese for the benefit of participants from those Member States where the business language is French or Portuguese.

The training courses were very ably facilitated by Mrs Monica Peart of JL&M Peart Consultancy & Facilitation.



ISO/IEC 17025 assessor refresher training course in session

The objective of the training courses was to refresh the participants on requirements of the key accreditation standards and on assessment techniques and to prepare them for mentoring. Certificates will be issued to participants together with a report indicating their readiness to proceed to the mentoring stage. Mentoring will be funded by SADCAS and implemented according to SADCAS AP 01 - Nomination Selection and Training of SADCAS Assessors.



Participants at the ISO/IEC 17025 refresher and assessment techniques training course

Many thanks go to PTB Germany who fully sponsored the training courses including the conference package, facilitator fee, translation and travel & subsistence costs for all the trainees and facilitator.

